

## Telephone Consultation Dial Service for Foreign Workers

The Telephone Consultation Dial Service for Foreign Workers, opened by the Ministry of Health, Labor, and Welfare, is available for workers, who has matters to consultate within 13 different languages such as English or Chinese.

In this dial service, we are able to consultate matters concerning labor problems, explanation on law and ordinances, and introduction to related organization.

Call rate will apply, 8.5 yen for every 180 seconds from landline, 10 yen for every 180 seconds from cellphones.

Language	Service Days	Hours	Phone Number
English	Mon - Fri	10:00 a.m. - 3:00 p.m. (Exception on Noon - 1:00 p.m.)	0570-001701
Chinese			0570-001702
Portuguese			0570-001703
Spanish			0570-001704
Tagalog	Tue - Fri		0570-001705
Vietnamese	Mon - Fri		0570-001706
Myanmar	Mon		0570-001707
Nepali	Tue, Thur		0570-001708
Korean	Mon, Thur, Fri		0570-001709
Thai	Wed		0570-001712
Indonesian			0570-001715
Cambodian (Khmer)			0570-001716
Mongolian	Thur		0570-001718

## Labor Standards Advice Hotline

Labor Standards Advice Hotline is a commissioned service implemented by the Ministry of Health, Labor, and Welfare. This is a toll-free number that can be reached from anywhere in Japan. The hotline can be dialed from landlines, cellphones, and public phones.

This hotline is able to consultate in 14 different languages such as Japanese, English, and Chinese. This hotline is available when the Prefectural Office or the Labor Standards Inspection Office is closed or in the weekends, we are able to consultate matters concerning labor problems, explanation on law and ordinances, and introduction to related organizations.

Language	Service Days	Open Hours	Phone Number
Japanese	Mon - Sun (Everyday)	○Weekdays(Mon - Fri) 5:00 p.m. - 10:00 p.m.  ○Weekends, Holiday 9:00 a.m. - 9:00 p.m.	0120-811-610
English			0120-531-401
Chinese			0120-531-402
Portuguese			0120-531-403
Spanish	Tue, Thur - Sat		0120-531-404
Tagalog	Tue, Wed, Sat		0120-531-405
Vietnamese	Wed, Fri, Sat		0120-531-406
Myanmar	Wed, Sun		0120-531-407
Nepali			0120-531-408
Korean	Thur, Sun		0120-613-801
Thai			0120-613-802
Indonesian			0120-613-803
Cambodian (Khmer)	Mon, Sat		0120-613-804
Mongolian		0120-613-805	